



Your Name		SSN*	Year of Birth*
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Address

City	State	ZIP Code®	Country
Home Phone No. (Include area code)	Work Phone No. (Include area code)	E-Mail	

\*These two fields are optional, but the information may be helpful to Postal Inspectors tracking your complaint. Also, penalties may increase when certain crimes target particular age groups.

Company Name	Person's Name and Title
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Address

City	State	ZIP Code	Country
Home Phone No. (Include area code)	Work Phone No. (Include area code)	E-Mail	
Fax No. (Include area code)	Web Address		

Did you lose money? <input type="checkbox"/> Yes. If so, how much? _____ <input type="checkbox"/> No	What was the advertised cost of the offer?
How did you pay? (Check one) <input type="checkbox"/> Cash <input type="checkbox"/> Check <input type="checkbox"/> Other Money Order <input type="checkbox"/> Postal Money Order <input type="checkbox"/> Electronic Transfer <input type="checkbox"/> Credit Card <input type="checkbox"/> Debit Card <input type="checkbox"/> Telephone Bill	Date of Payment

Find the general category below that describes your area of concern and check the specific item. (Check one only)

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Loan                                     | <input type="checkbox"/> Office Supplies  | <input type="checkbox"/> Failure to Pay                       |
| <input type="checkbox"/> Credit Repair/Debt Consolidation         | <input type="checkbox"/> Directory Solicitation                                   | <input type="checkbox"/> Failure to Provide                   |
| <input type="checkbox"/> Credit Card                              | <input type="checkbox"/> Subscription/Periodical                                  | <input type="checkbox"/> Misrepresentation of Product/Service |
| <input type="checkbox"/> Student Loan                             | <input type="checkbox"/> Classified Ad  | <input type="checkbox"/> Nigerian Fraud                       |
| <input type="checkbox"/> Mortgage                                 | <input type="checkbox"/> Taxes  |   |
| <input type="checkbox"/>  | <input type="checkbox"/> (Merchandise ordered in your name without your consent.) | <input type="checkbox"/> Mail-Order Bride                     |
| <input type="checkbox"/>  |   | <input type="checkbox"/> Dating Service                       |
|   |   | <input type="checkbox"/> False Divorce Decree                 |
| <input type="checkbox"/> School                                   | <input type="checkbox"/> Real Estate  | <input type="checkbox"/> Prize or Sweepstakes                 |
| <input type="checkbox"/> Degree                                   | <input type="checkbox"/> Gems, Coins, Precious Metals                             | <input type="checkbox"/> Sexually Oriented Advertisement      |
|   | <input type="checkbox"/> Securities   |   |
|   | (You pay to play.)  |   |
| <input type="checkbox"/> Postal Job                               | <input type="checkbox"/> Domestic   | <input type="checkbox"/> Vacation or Travel                   |
| <input type="checkbox"/> Overseas Job                             | <input type="checkbox"/> Foreign  |   |
| <input type="checkbox"/> Work at Home (Such as envelope stuffing) |   |   |
| <input type="checkbox"/> Distributorship/Multilevel Marketing     |   |   |
|   | <input type="checkbox"/> Weight Loss  |   |
|   | <input type="checkbox"/> AIDS Cure  |   |
|   | <input type="checkbox"/> Cancer Cure  |   |
|   | <input type="checkbox"/> Sexual Aid   |   |

On what date did you receive the solicitation?

How were you contacted? (Check one)

- |                                     |                                    |                                    |                                   |                                |
|-------------------------------------|------------------------------------|------------------------------------|-----------------------------------|--------------------------------|
| <input type="checkbox"/> U.S. Mail™ | <input type="checkbox"/> Newspaper | <input type="checkbox"/> Radio/TV  | <input type="checkbox"/> Internet | <input type="checkbox"/> Fax   |
| <input type="checkbox"/> Telephone  | <input type="checkbox"/> Magazine  | <input type="checkbox"/> In Person | <input type="checkbox"/> E-Mail   | <input type="checkbox"/> Other |

If by mail, do you have the envelope it was mailed in?

- Yes  No

Does the envelope have a permit number instead of a stamp?

- Yes. Permit No.: \_\_\_\_\_  No

Does the envelope have a postage meter number instead of a stamp?

- Yes. Meter No.: \_\_\_\_\_  No

How did you respond to the offer?

- U.S. Mail  Telephone  Internet  E-Mail  Fax

Do you have a mailing receipt from your response? (Such as for certified, insured, or Express Mail)

- Yes. Mail Receipt No.: \_\_\_\_\_  No

To what address did you mail your response?

What did you receive?

How did it differ from what you expected?

Do you have the item?

- Yes  No

How was it delivered?

- U.S. Mail™  Private Courier  In Person

Have you contacted the company or person about the complaint?

- Yes. Date: \_\_\_\_\_  No. Why?
- |  |   |
|--|---|
| <input type="checkbox"/> Delivery Attempted, Returned Endorsed<br>"Moved, Left No Address" | <input type="checkbox"/> Disconnected Telephone |
| <input type="checkbox"/> Unanswered Telephone  | <input type="checkbox"/> Unlisted Telephone     |
|  | <input type="checkbox"/> Address Unavailable    |

Legitimate businesses appreciate feedback. Check the offer for the delivery time frame, usually 6 to 8 weeks, and then contact the company. Please wait 2 weeks after contacting them before sending us this form. When a delivery time is not specified, a Federal Trade Commission rule mandates fulfillment within 30 days, unless you applied for first-time credit with the company.

Print Your Name

Today's Date

Thank you for completing this form. Please mail it with copies (not originals) of any bills, receipts, advertisements, canceled checks (front and back) or correspondence related to your report to the address below.

The U.S. Postal Inspection Service is a federal law enforcement agency. Postal Inspectors gather facts and evidence to determine whether a violation has occurred under the Mail Fraud or False Representation Statutes. While the Postal Inspection Service can't guarantee that you'll recover money lost to fraud, the information can help alert Inspectors about new fraud schemes and prevent others from being victimized.

Postal Inspectors base mail fraud investigations on the number, substance, and pattern of complaints received from the public; therefore, we ask you to keep all original documents relating to your complaint, including the solicitation, any mailing envelopes, and canceled checks. Under our Consumer Protection Program, Postal Inspectors may contact individuals or businesses on your behalf to request that complaints be resolved. We will contact you if more information is needed.

Postal Inspectors caution that, once you've been targeted in a fraud scheme, your name may be passed along to other con artists, so beware of future solicitations. If you know of others who believe they were

victimized in a fraud scheme, we recommend that you encourage them to submit a Mail Fraud Report as well.

Avoid being a victim: Postal Inspectors recommend that, before completing a business transaction, contact the Chamber of Commerce, Better Business Bureau, or county or state Office of Consumer Affairs in the area where the firm is located to get any information available on the company. If you have Internet access, you can get information from the Better Business Bureau online at: [www.bbb.org](http://www.bbb.org), and from the individual state Attorneys General Consumer Protection Divisions at [www.naag.org](http://www.naag.org). Also, check the Postal Inspection Service Web site at: [www.usps.com/postalinspectors](http://www.usps.com/postalinspectors) for more information on fraud schemes that involve the use of the mail.

Please return this form to your postmaster, or mail to this address:

INSPECTION SERVICE SUPPORT GROUP  
222 S RIVERSIDE PLAZA STE 1250  
CHICAGO IL 60606-6100

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Your information will be used to support investigations of criminal, civil, or administrative matters. Collection is authorized by 39 USC 401 and 404; and 18 USC 3061.

Providing the information is voluntary, but if not provided, we may not investigate your complaint. We may only disclose your information as follows: in relevant legal proceedings; to law enforcement when the USPS or requesting agency becomes aware of a violation of law; to a congressional office at your request; to entities or individuals under contract with USPS; to entities authorized to perform audits; to labor organizations as required by law; to federal, state, local or foreign government agencies regarding personnel matters; to the Equal Employment Opportunity Commission; to the Merit Systems Protection Board or Office of Special Counsel; to the public, news media, trade associations, or organized groups for USPS public interest purposes; to a federal, state, local or foreign prison, probation, parole, or pardon authority or to any other agency involved with the maintenance, transportation, or release of a person held in custody; and to a foreign country to the extent necessary to assist such country in apprehending or returning a fugitive to its jurisdiction